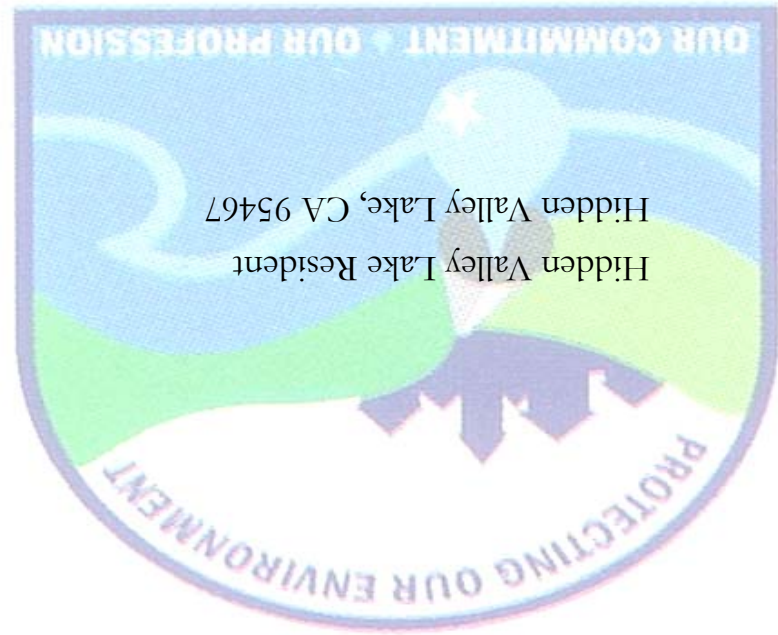


Community Services District  
Hidden Valley Lake



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19400 Hartmann Road Phone: 707-987-9201  
Hidden Valley Lake, CA 95467 Fax: 707-987-3237  
Board meetings - every third Tuesday of each month at 7:00 p.m.

[www.hiddenvalleylakecsd.com](http://www.hiddenvalleylakecsd.com)

All agendas and public hearing notices are published on our website under the "Recent Agenda" tab.

**Water Conservation Program**

The District's water conservation program consists of a rebate program, water conservation literature, indoor retrofit kit and a drought tolerant garden displayed at the District Office. The District provides a booklet titled "**Planting Your Drought Tolerant Garden**" that includes valuable information on irrigation systems and soil preparation along with a list of plants that grow well in the Hidden Valley Lake area.

The District's **Indoor Retrofit Kit** are for homes built prior to 1992 when the plumbing codes changed to low flow devices. The kit includes low flow bathroom aerators, a kitchen faucet, toilet tank water saver, and a shower head.

A **Rebate Program** was established in 2003 for ultra low flow toilets (ULFT) and High Efficiency Toilets (HET). In 2004 a rebate was implemented for front load washing machines and high efficiency washing machine. The ULFT/HET rebate is \$75 and the front load/HEW washing machines rebate is \$150.

For further information regarding water conservation, please contact Tami Ipsen at the District Office at 987-9201.

**10 Tips To Conserve Water**

1. Take shorter showers.
2. Turn off the faucet when brushing your teeth.
3. Water your lawn only when it needs it.
4. Use a broom to clean driveways and sidewalks (rather than using water from your hose.)
5. Adjust sprinklers so they don't water driveways and sidewalks.
6. Only wash full loads of laundry.
7. Run the dishwasher only when full.
8. Fix leaky faucets and toilets.
9. Use a shut-off nozzle on your hose.
10. Plant California-friendly trees and plants.

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Hidden Valley Lake  
Community Services District

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**Hidden Valley Lake CSD  
Board of Directors**

- Lyle LaFaver - President**
- Linda Herndon - Vice President**
- Bob Barton - Director**
- Frances Bunce - Director**
- Judy Mirbegian - Director**

Hidden Valley Lake Community Services District 19400 Hartmann Road, Hidden Valley Lake, CA 95467 (707) 987-9201

**A public service to the HVL community**

**Hidden Valley Lake Community Services District**



**Possible Public Hearing at June 15, 2010 Board Meeting - Potential Rate Increase**

The Board of Directors and staff of the Hidden Valley Lake Community Services District have been diligent in monitoring the operations and maintenance (O&M) budget since the economy began a downturn three years ago. Throughout the economic instability, the Board has voted to decrease the O&M budget rather than increase rates.

The fall of the housing market has created an increased strain on the District as the rise in the number of unoccupied houses and foreclosures has decreased the revenue stream.

Northern California has some of the highest energy costs in the state. Pumping water through seven pressure zones, from 1,000 to over

2,000 feet elevation, requires significant energy usage and adds a heavy load to the District's O&M budget.

In addition, the O&M budget contends with increased costs for state water quality requirements, additional certification requirements for water and wastewater operators, rising fuel prices, and the necessity of security enhancements.

The Board may be faced with the difficult decision of raising rates. Any increases will be discussed at the June 15, 2010 Board Meeting. The meeting begins at 7:00 p.m. at the District Office and will allow time for the public to be heard. All property owners are encouraged to attend.

**Board Approves Revised Payment Arrangement Policy**

The following is the revised "Payment Arrangement Policy" the Board approved at the January 19, 2010 board meeting:

**Payment Arrangement Policy**

Payment arrangements may be made upon the request of the customer in adherence to the following guidelines:

- Each customer will be allowed one payment arrangement per 24 month period.
- Payment arrangements will not be accepted after 5:00 p.m. the day before lock offs.
- Payment arrangements must be completed within 30 days of the original due date and must leave a \$0 balance on the account.

At his/her discretion, the Accountant/Controller may approve additional payment arrangements when an extreme hardship exists.



## Well #2 Rebuilt



Well #2 was rebuilt in January 2010. District staff chose to refurbish rather than re-drill the well in another effort to keep costs down. The improvements made should add another 10-15 years to the useful life of the well.



Shown top left is the well shaft casing and below is the installation of the new shaft.

## It's the Time of Year to Clear Vegetation Away from Your Meter Box

Add this item to your Spring cleaning check list:

The District is asking residents to please cut away the vegetation surrounding the District's meter boxes. We, especially our meter readers, appreciate your efforts! Thank you!

## PG&E Summary Report

The District staff tracks monthly PG&E energy usage and sets the pumps to operate primarily during "Off Peak" hours for the greatest savings.

PG&E breaks energy use into three rate categories:

- "Peak" hours - highest energy rate
- "Partial Peak" hours - mid energy rate
- "Off Peak" hours - lowest energy rate

The District upgraded the water pump stations and SCADA system in 2004 allowing staff to set pumping hours to meet Hidden Valley Lake customers' water demands in the most cost effective and efficient manner.

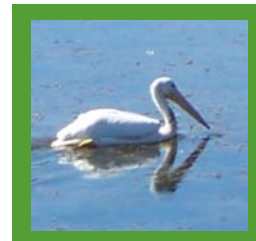
All pumps operate primarily during "Off Peak" hours saving the District tens of thousands of dollars in operating expenses each year.

## District Sponsors Spring Has Sprung and Earth Day Events to Promote Water Awareness

The District has been sponsoring the Spring Has Sprung event for the past 7 years. The event is a 5k/10k run/walk race for all ages. As a key sponsor of this event, the District will be promoting water conservation and water awareness. Look for our booth and mark your calendars for May 23, 2010!

For more information regarding the Spring Has Sprung event, or to register, go to Lake County Miler's website at [www.lakecountymilers.com](http://www.lakecountymilers.com).

Calpine will once again host Earth Day on April 17, 2010. This event has something for everyone! Plan a family day at this year's Earth Day and come by our booth for free water conservation information! For more information on Earth Day call the Calpine Visitor Center at 987-4270.



HVLCSD PG&E Time of Use Report October - December 2009									
Water Facilities	Billing Dates	Peak Hours	Total	Cost per kWh @ 100% Off-Peak		Cost per kWh @ 100% Off-Peak		Misc. Fees/Charges	Totals
				Peak	Partial	Total	Off-Peak		
Well #2 & 4	9/15 - 12/14/09	147	\$61.00	2843	\$481.43	25927	\$3,034.84	\$98.87	\$5,156.80
NW Hours		82	\$31.86	1223	\$206.84	10842	\$1,271.98		\$1,578.84
45091	9/15 - 12/14/09	42	\$17.43	330	\$58.89	2838	\$333.34	\$68.34	\$758.83
NW Hours		17	\$6.41	184	\$34.40	2088	\$246.23		\$346.83
5551	9/15 - 12/14/09	68	\$27.38	5820	\$1,084.43	18923	\$6,898.27	\$67.96	\$11,834.88
Marlmann Rd Booster		54	\$30.88	2820	\$479.42	20747	\$3,154.46		\$4,664.76
34440	9/15 - 12/14/09	80	\$33.22	2996	\$524.88	29782	\$3,488.79	\$67.97	\$6,268.99
Greenridge Rd Booster		9	\$6.00	925	\$151.88	9452	\$990.46		\$1,142.34
43240	9/15 - 12/14/09	71	\$29.47	1992	\$321.47	16340	\$1,913.85	\$64.89	\$3,140.14
Unit 9 Booster		28	\$16.88	641	\$110.88	5881	\$688.88		\$815.56
24872	9/15 - 12/14/09	587	\$238.83	19883	\$3,383.83	187886	\$22,091.76	\$331.02	\$26,954.64
TOTAL									\$26,954.64
Total Energy Reimbursement									\$2,285.19 Nov-09

PG&E Time of Use Report displays how the District has shifted pumping to "Off Peak" hours (purple column).

## Hidden Valley Lake CSD Shares Artifacts with Students from Coyote Valley Elementary School

Recently, Kathy Scavone's 4<sup>th</sup> grade class shared in a piece of history thanks to the Hidden Valley Lake CSD. During their studies, students wrote reports, performed an in-class play and participated in a simulated archaeology dig called "What's Hidden in the Midden." They "measure, mapped and carefully excavated the 'site' like a real archaeologist would" wrote Kathy Scavone.



Of the project, Scavone also writes:

The most exciting component of the social studies unit was when students were able to hold pieces of ancient history in their hands! They respectfully handled the over 7,000 year old Lake Miwok Indian artifacts on loan to us by the Hidden Valley Lake Community Services Water District, (HVLCSD). These interesting artifacts were unearthed during a construction project when it was learned that a Lake Miwok village was once located nearby. Students were in awe when they handled well-worn tools, hand stones, milling slab fragments, mortars and pestles. Their imaginations took them back in time, when they marveled, "I wonder who last held this tool?" Thank you, HVLCSD!

## Check Your Irrigation System Before Turning it Back on This Spring

Before you turn on your irrigation system, follow these simple steps to avoid a high water bill from excessive use:

- Repair leaks in your irrigation line. Cold and freezing weather can crack your irrigation lines.
- Make sure the irrigation controller is set for all zones and operates correctly.
- Replace drippers and misters along with securing drippers near the base of plants.
- Do a test run on all of your zones to ensure adequate watering coverage and check for leaks.
- Set irrigation to run after 10:00 p.m. and before 7:00 a.m. allowing water penetration and avoiding excessive evaporation from the heat of the day.



If you are unsure how your irrigation controller operates, consult with a landscaper that is familiar with your brand of irrigation controller and can show you how to use it or download the instructions from the internet. Proper setup of your irrigation controller is critical in avoiding over watering, resulting in a potentially high water bill.