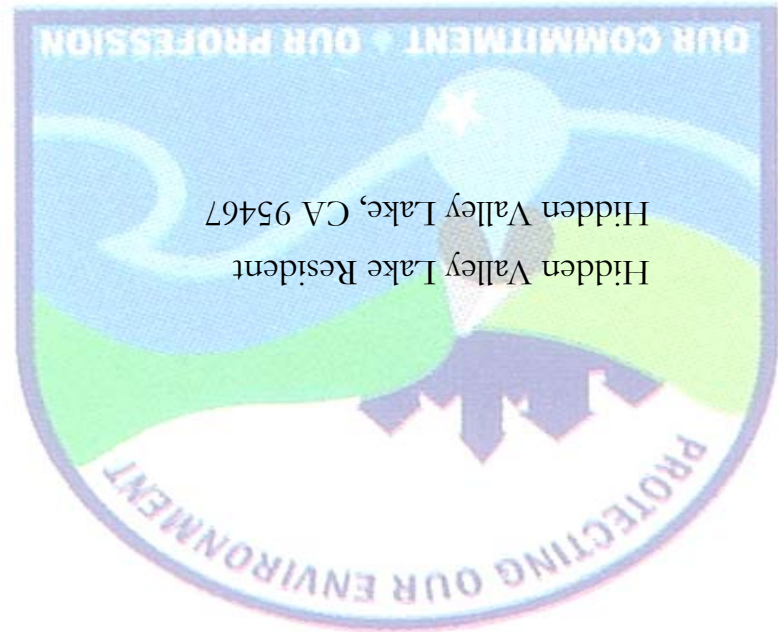


Hidden Valley Lake
Community Services District



Hidden Valley Lake Resident
Hidden Valley Lake, CA 95467

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A public service to the HVL community

19400 Hartmann Road Phone: 707-987-9201
Hidden Valley Lake, CA 95467 Fax: 707-987-3237
Board meetings - every third Tuesday of each month at 7:00 p.m.
at the District Office boardroom.

Water Conservation Program

The District's water conservation program:

“**Planting Your Drought Tolerant Garden**” booklet includes valuable information on irrigation systems and soil preparation along with a list of plants that grow well in the Hidden Valley Lake area.

Indoor Retrofit Kit for homes built prior to 1992 when the plumbing codes changed to low flow devices. The kit includes low flow bathroom aerators, a kitchen faucet, toilet tank water saver and a shower head.

Rebate Program for ultra low flow toilets (ULFT) and High Efficiency Toilets (HET) was implemented in 2003. In 2004 rebates for front load and high efficiency washing machines was approved.

- \$50 rebates for ULFT/HET rebate.
- \$150 rebates for front load/HEW washing machines.

For further information regarding water conservation, please contact Tami Ipsen at the District Office at 987-9201.

www.hiddenvalleylakecsd.com

All agendas and public hearing notices are published on our website under the “Recent Agenda” tab.

Bill Pay Options

The District offers several options to pay your bill:

- You may pay by phone by calling the District Office at (707) 987-9201.
- You may use auto draft from your checking or credit card account. (There are no additional charges, call District Office to setup.)
- You may pay online at hiddenvalleylakecsd.com, click on the “Customer Online Payment” icon. (An additional \$1.25 fee is applied that goes directly to the credit card processing company.)
- You may pay through the mail.
- The District provides a Night Drop Box. (the box is located outside District Office for after hour payments.)
- You may pay at the District Office (Monday-Friday 8:00 a.m.-5:00 p.m.).

Please call the District Office for any assistance.

September 1, 2010
Fall Quarterly Newsletter
VOLUME VIII,
35th EDITION



Hidden Valley Lake
Community Services District

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Hidden Valley Lake CSD
Board of Directors
Linda Herndon - President
Judy Mirbegian -Vice President
Bob Barton - Director
Lyle LaFaver - Director
Frances Bunce - Director

Hidden Valley Lake Community Services District 19400 Hartmann Road, Hidden Valley Lake, CA 95467 (707) 987-9201



Rate Increases Effective September/October Bill

The District's Board of Directors approved the following rate increases at the July 20, 2010 board meeting:

2010-2011 Fiscal Year

Bimonthly Billing Cycle:

Water Base Rate - (3,000 cubic foot allotment)	\$ 70.00
Water Use Over Base Rate - (per cubic foot)	\$ 0.0233
Sewer Base Rate -	\$ 94.60

Customers will receive the September/October bill with the new rates the first week of November 2010.

Water Reclamation Plant to Convert to Solar Power



Construction is slated to begin in April 2011 on a solar power array for the Water Reclamation Plant at the District's Grange Road facility. These solar panels will collect enough power to supply 100% of the energy needs of the Water Reclamation Plant. Energy is one of the biggest expenses the District currently incurs. This project will effectively stabilize energy costs at the Water Reclamation Plant for the next three decades.

Funding for the project will come from grants and loans from the U.S. Department of Agriculture (USDA), Rural Utilities Services (RUS) and PG&E Rebates. Since this venture will serve as a demonstration project for

small rural districts throughout the nation, funding is made available through the USDA/RUS in Washington DC.

This “Green on Green” project is unique because it is environmentally beneficial on two levels. First, the Water Reclamation Plant reclaims water for re-use within the community; and second, wastewater will be treated and reclaimed using one of the most ‘green’ and energy-efficient methods available - solar power.

It's an exciting venture which carries significant cost saving and environmental benefits for now and for the future. Watch the newsletter for more details as we get nearer to the project startup.

Barry Silva Receives Water T2 Certification



District Operator Barry Silva recently received his Water Treatment Grade II Certification. The State requires certification for Operators in the water industry; the training and knowledge required to pass the certification test are critical to maintaining the high quality of water processed through our water system. As the District provides both water and wastewater services, our operators are required to be certified in both areas. We commend Barry for his commitment to the District and its customers, for his hard work and for the many hours of study that he put in to passing his certification testing. WAY TO GO BARRY!



Water Pressure Issue on Knollview

Thanks to a small group of Knollview customers and their willingness to help District employees understand their water pressure issues, our field staff was recently able to re-balance the water flow provided to customers in the Northwest corner of HVLA. District staff used the fire hydrants in that area to test the distribution system in a peak hour demand situation. The testing made it apparent the Pressure Reducing Valve (PRV) for that area was not making its full range of adjustment, nor was it adjusting fast enough to maintain stable water pressure. After bleeding residual air from

its internal parts, we were able to make adjustments that held up to the final tests and satisfied Knollview residents.

The District routinely monitors all PRV pressures throughout the water distribution system. We are working on a preventive maintenance program to help alleviate added air in the system, which will help eliminate pressure issues. The system has a number of air blow-off valves, and we are evaluating the installation of new valves to alleviate air in the distribution system and the consequences that it creates during the months of high water demand.

Tami Ipsen Receives Conservation Practitioner Certification Through AWWA

Tami Ipsen, who oversees water conservation education for the District, received her Conservation Practitioner Certification in June 2010. The certification through the American Water Works Association, a National organization, is provided for Water Conservation Coordinators and requires knowledge in the following areas:

- Water rights
- Adjudication
- Water supply and demand for agriculture and urban
- State Water Project
- Central Valley Water Project
- Colorado River
- Bay Delta
- Customer demand
- Utility water demand characteristics, operations and measures for commercial, residential, industrial and institutional indoor/outdoor water use
- Water audits
- Common units of measurement for indoor devices (gallons per capita per day, customer billing units, acre feet, million gallons and cubic feet per second)

Congratulations Tami! Thank you for all your hard work.

Sam Garcia Joins Field Operations!



The District recently welcomed a new employee to its operations team. Sam Garcia started in August and brings experience in both construction and customer service to his position as Utility

Worker. Welcome aboard Sam!



Sunflower photos by Kathy Burns

District Volunteers Groundwater Monitoring Reports to DWR



The District has volunteered to provide groundwater monitoring reports on the historical water levels of the Coyote Valley Basin to the Department of Water Resources. The District is required to monitor the basin as part of its adjudication and water rights, so the additional reporting will not require any further monitoring on our part.

SBX7 6 is part of the State Water Reform Package passed in November 2009, encouraging agencies to volunteer monitoring reports of their groundwater basin(s). The Association of California Water Agencies is leading efforts to contact agencies throughout the state to provide information on over 447 groundwater basins in the state of California (referenced from Department of Water Resources report in 1980 as *Ground Water Basins in California: A Report to the Legislature in Response to Water Code Section 12924* also referred to as Bulletin 118-80). The District has monitored the Coyote Valley Basin for more than 20 years, and participation in the volunteer monitoring program will make us eligible for state water grants or loans.

PRV- Does Your House Need One?

The service area for HVLCSD covers a hilly terrain which can cause fluctuating water pressure for customers. New Pressure Reducer Valves (PRVs) were installed in the District's water system in 2004 as part of the Water Infrastructure Improvement Project to help stabilize the water, but that may not be enough to protect your home.

District staff recommends that Hidden Valley Lake property owners have the water pressure tested at their homes, by a qualified plumber, to determine if a PRV is necessary. Symptoms of high water pressure include: high water consumption, a leaking or whistling water heater, banging water pipes and excessive noise from dishwashers and/or washing machines. These symptoms can be easily remedied by equipping your home with a PRV. Installation is fairly inexpensive and can provide enormous cost savings by decreasing your water consumption and reducing wear and tear on your appliances.

California's Water: Water and Energy - A Powerful Connection

Water operations are a major consumer of energy in California. In fact, pumping, treating and delivering water accounts for about 20% of the total electricity used in the state. Recognizing this, local water agencies are pursuing an array of programs to reduce their energy use, shift their energy demand to off-peak hours, and even generate their own power using technology and existing materials and resources (*from ACWA's California Water Series*).

Recognizing a way to decrease energy costs, the District shifted energy demand to off-peak hours in 2004 at the completion of the Water Infrastructure Project. In an effort to further decrease future costs, we are now applying to Rural Utilities Services application for grant with the United States Department of Agriculture to install solar power at the Water Reclamation Plant.

Energy cost stabilization is at the forefront of planning for the future at the District and for other utility agencies throughout the nation.

Thank You for Supporting the Toys for Kids Golf Tournament

On July 4, 2010, Toys for Kids sponsor for this event promoted the Hidden Valley Lake ing water conservation with tee prizes.

The Toys for Kids Organization, a non-profit 501 © (3), was established in 1996 by Congressman Mike Thompson and a group of concerned citizens with the goal of ensuring that children from less fortunate families receives a toy for the holidays. Toys for Kids sponsors a holiday toy giveaway and has brought holiday joy to over 21,000 children in Lake County.

Thank you Hidden Valley Lake golfers for all your support in raising \$6,045 for the Toys for Kids Organization. The District was a